



International end-user warranty

All Altesys products are manufactured with extreme care, using the best materials available, and applying severe Quality Control procedures at all manufacturing stages.

Altesys warrants the excellent materials workmanship and product functionality in conditions of normal use. However, should any defect arise, we request you to proceed as follows:

- Contact Altesys or your local sales representative to obtain an authorisation to return the goods (shipment cost is to the customer);
- Include with the defective product a copy of this warranty certificate, fully compiled and a copy of the document which evidences the date of purchase.

This warranty is limited only to failure in material or manufacturing workmanship: on such an occurrence the defective parts shall be repaired or replaced without conceding permanent return or purchase price reduction of the product. This warranty is not valid in the following cases:

- intervention or repair attempts by non-authorized personnel,
- intentional or accidental damage suffered by the product;
- damage suffered by the product due to abuse or misuse;
- damage caused to the connection elements (coiled cords, connectors, etc);
- surface scratches or aesthetic damage caused during the course of normal use.

This warranty is rendered invalid if the serial number is removed or rendered illegible. Altesys reserves the right to refuse repair service under warranty in the event that documentation or relevant information is incomplete. Altesys shall not be responsible in any way for problems or damage caused by accessory apparatus connected to Altesys products but not supplied by Altesys itself.

Starting from April 15th 2006, this warranty has validity 36 months from the date of purchase for products in the Top Line Pro range (coiled cord excluded) and 12 months validity from the date of purchase for products in the ranges Top Line, Mobile, Multimedia Pro, Wireless Pro and for Test & Measurement instruments.

To be compiled in the event of return for repair:

Defect description: _____

The defect was detected:

immediately after purchase;

after a period of approximately _____ after purchase.

Altesys SpA

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